

Upgrade your career



German/Norwegian/French/ Danish/Finnish/Dutch/Swedish/Czech/Slovak/Russian Customer Service Advisor

Main accountabilities:

- handling incoming phone calls/ e-mails from customers regarding technical issues related to everyday usage of a computer
- analyzing and resolving most common enquiries using step-by-step solutions provided to you
- delivering high quality standard service to customers
- cooperating with IT specialist team to deal with more complex issues

Ideal candidate profile:

- **very good German/Norwegian/French/Danish/Finnish/Dutch/Swedish/Czech/Slovak/Russian language skills**
- **good English language skills**
- pro client attitude and communication skills
- basic experience in Windows 7 and MS Office
- customer service experience (is an asset but is not necessary)
- team player, problem solving attitude and efficient task management skills

Interested candidates are invited to send CV to recruitmentIS.pl@capgemini.com.

Please include following statement in your application: "I hereby authorize Capgemini Poland Sp. z o.o. to process my personal data included in my job application and voice recordings for existing and future recruitment processes (in accordance with the Personal Data Protection August 1997, Journal of Laws 2002, No. 101, item. 926 with further amendments).I also authorize Capgemini Poland Sp z o.o. to sub-process my personal data outside European Economic Area including India's entity."